

STAFF REPORT

DATE: April 28, 2025
TO: Sacramento Regional Transit Board of Directors
FROM: Henry Li, General Manager/CEO
SUBJ: GENERAL MANAGER'S REPORT

RECOMMENDATION

Motion to Approve.

SacRT Meeting Calendar

Regional Transit Board Meeting

May 12, 2025
1102 Q Street - SacRT Auditorium
4:00 P.M.

Quarterly Retirement Board Meeting

June 11, 2025
1102 Q Street - SacRT Auditorium
1:00 P.M.

Mobility Advisory Council Meeting

May 15, 2025
1102 Q Street - SacRT Auditorium
2:30 P.M.

Notice of SacRT Fiscal Year 2026 Preliminary Budget Public Hearing

The Sacramento Regional Transit District (SacRT) Fiscal Year 2026 Preliminary Operating and Capital Budget document is now available for public review. A public hearing for the preliminary budget will be held on Monday, May 12, 2025, in the SacRT Auditorium located at 1102 Q Street, Suite 4600. Members of the public can attend the meeting and provide public comments or may submit written comments before the public meeting.

During the hearing, SacRT will provide an opportunity for interested persons or agencies to make their views known with respect to the social, economic, and environmental aspects of these projects. Members of the public can participate in person or they may submit written public comments by 1 p.m. on the day of the Board meeting at boardcomments@sacrt.com. Comments received by 1 p.m. will be submitted to the Board for their review no later than the start of the public hearing. Members of the public submitting written comments are asked to place the Item Number in the subject line of

your correspondence. Board comments are limited to 250 words or less. View the preliminary budget document here: [FY 2026 Abridged Budget Document](#).

Tap2Ride: A Faster, Easier Way to Pay for Your Ride

SacRT's Tap2Ride program offers a contactless fare payment system designed to simplify your transit experience. Riders can enjoy a faster, more convenient way to pay for bus, light rail, and paratransit services.

To ensure a smooth implementation, the Tap2Ride program is rolling out in two phases:

Phase 1: Available Now

Tap2Ride devices are available on buses and SacRT GO paratransit vehicles.

- **Buses and SacRT GO Paratransit Services:** Riders can use contactless debit or credit cards and mobile wallets on Tap2Ride devices installed on buses and SacRT GO shuttles to pay fares and transfer seamlessly between buses.
- **Light Rail Stations:** Contactless fare payment is available at fare vending machines located at all light rail stations. However, during this phase, fare transfer benefits between bus and light rail (90-minute window, 25-cent transfer fee, and unlimited rides between bus and light rail for the day) are not valid using contactless payment.

Phase 2: Expected in Late 2025

- **New Tap2Ride Devices at Light Rail Stations:** The program will expand to include new contactless fare payment options at all light rail stations. Once this phase is complete, riders will be able to use contactless payment to transfer seamlessly between buses and light rail trains.

How Tap2Ride Works

- **On Fixed-Route Buses and SacRT GO Paratransit Services:** Tap your contactless debit or credit card or mobile wallet (Visa, Mastercard, Discover, and American Express) on a Tap2Ride device as you board.
- **On Light Rail:** Use fare vending machines at light rail stations to pay with your contactless card or mobile wallet (Phase 1). Once Phase 2 launches, Tap2Ride will be a option at stations, allowing full integration for transfers.

Note: To transfer between buses, be sure to use the same contactless payment method—the same card or smart device—throughout your trip.

Discounted Fares for Eligible Riders

Tap2Ride offers built-in support for fare discounts, making transit more affordable accessible for:

- Seniors (65+ years old)
- Veterans
- Persons with Disabilities (Medicare cardholders)

Discounts are securely linked to your contactless payment card through the California Integrated Travel Project (Cal-ITP) web tool/app. This process eliminates the need for in-person verification, so you can focus on your journey. To check discount fare eligibility, [click here](#).

Blue Line Service Disruption May 3-4

SacRT is making steady progress on modernizing the light rail system to welcome the new low-floor light rail vehicles on the Blue Line. As part of the ongoing platform construction project along the Blue Line, Alkali Flat/La Valentina Station will temporarily close for work on the weekend of Saturday, May 3 and Sunday, May 4, 2025.

To accommodate this work, a bus bridge will be in place between Globe and 10th & K stations, with K Street closed to vehicles between 8th and 12th streets.

Riders are encouraged to check sacrt.com/stationclosures or download the free Alert SacRT app to stay informed about the latest service updates and impacts. Learn more at sacrt.com/stationclosure.

SacRT Launches New and Improved Website

We're excited to announce the launch of our redesigned website at sacrt.com! The new site goes live on Monday, April 28, 2025, and offers a modern look and improved functionality to help you get where you are going—faster and easier.

With a more intuitive layout, mobile-friendly design, and enhanced features, the new sacrt.com site puts rider needs first. Whether you're checking real-time schedules, planning your trip, learning about our services, or exploring fare options, everything is now easier to find and use.

Here's what's new:

- **Mobile-optimized design** for easy browsing on any device
- **Improved trip planning tools** and route info
- **Streamlined navigation** to get you the info you need faster
- **Fresh new look** with accessibility in mind

To explore the new site, visit sacrt.com on April 28th.

NEXT STOP NEWS

April 2025

SacRT Monthly Newsletter - April 2025

Check out our video newsletter!



Audio description version: <https://youtu.be/BmK-fJO7JOE?si=twXbHO8YelU3CpQJ>

SacRT Station Platform Modification Update

RIDER  ALERT

Low-Floor Station Modification Project

SacRT is preparing to enter the next stage of station platform construction on the Blue Line to accommodate the new low-floor light rail vehicles. Before that work begins, there will be a few more service disruptions at Globe and Alkali Flat Stations in April and May. During this time, the contractor will be installing Mini-High Shelters at Globe and installing detectable warning services at both stations.

Although the timeline for the next phase, which will include modifications to the remaining Blue Line stations and further upgrades to Gold Line stations, is still being developed it is anticipated that construction will restart in early 2026.

SacRT remains committed to improving accessibility and enhancing the rider experience as we transition to a fully modernized light rail system. For the latest updates visit sacrt.com/stationclosure.

Tap2Ride Contactless Fare Payment Launches April 1!

SacRT is making it even easier to pay for your ride! Starting Tuesday, April 1, 2025, you can use “Tap2Ride,” a new contactless fare payment option, on SacRT buses and SacRT GO paratransit vehicles. Simply tap your contactless debit or credit card or mobile wallet on the Tap2Ride device when you board. For discounted fare, you must pre-register at benefits.calitp.org.

How Tap2Ride Works

- **On Buses and SacRT GO:** Tap your contactless card or mobile wallet as you board.
- **On Light Rail:** Contactless payment is available at fare vending machines at all light rail stations. However, full transfer benefits between bus and light rail won't be available until Phase 2 of the program later this year.

Key Benefits

- **Fast and Convenient:** No more fumbling for cash—just tap and go!
- **Seamless Bus Transfers:** Use the same card or mobile device to transfer between buses (transfer between bus and light rail will be activated later this year).
- **Discounted Fares Available:** Seniors (65+), veterans, and persons with disabilities can apply for fare discounts linked directly to their contactless payment method through the California Integrated Travel Project (Cal-ITP) web tool.

For more details and to apply for discounted fares, visit sacrt.com/Tap2Ride.



Effective Monday, April 7, 2025, SacRT is making a service adjustment to improve connectivity and reliability to bus route 210 (La Riviera Drive). The 7:43 a.m. trip will now depart five minutes earlier at 7:38 a.m. For full details, visit sacrt.com/servicechanges or call 916-321-BUSS (2877).

Watt/I-80 Transit Center Improvement Project Continues



Work continues on the Watt/I-80 Transit Center Improvement Project. This project will create a safer, more accessible environment at one of the region's largest transit hubs.

The SacRT bus stop located on the southbound side of Watt Avenue (upper level) is temporarily closed due to construction activity on Watt Avenue. The bus routes affected include 1, 26, 84 and 93. Riders can catch the bus at an existing bus stop in front of Sacramento Inn & Suites (formerly Red Roof Inn) located further down Watt Avenue toward Longview Drive. For the latest project updates, visit sacrt.com/WattI80.



Ever wondered how public transit works behind the scenes? Want to be a voice for transit in your community? Now's your chance!

SacRT's FREE Transit Academy is a six-class course designed to educate and engage residents, business professionals, students, and community leaders about how public transit shapes the Sacramento region. Participants will meet SacRT leaders, explore transit operations, and learn about key transportation issues.

Topics include:

- How SacRT funds, operates and plans transit services
- The benefits of public transit for the community
- Behind-the-scenes access to SacRT operations
- Ways to get involved in shaping transit decisions

Space is limited! Participants will be selected on a first-come, first-served basis while ensuring a diverse cross-section of the community is represented. Classes will be held once a week over a six-week period, concluding with a graduation ceremony.

Who Can Apply?

Applicants must be:

- At least 18 years old
- Live or work within SacRT's service area
- Passionate about public transit and community involvement

Applications close Monday, April 21, 2025, at 5 p.m.

Don't miss this opportunity—apply today at sacrt.com/TransitAcademy.

Important Update for SacRT GO Riders

SacRT GO is transitioning to a new and improved scheduling app! The new app is expected to launch in mid-April 2025. However, it's important to note that the old SacRT GO app expires on Thursday, April 17, 2025, and will no longer be available after that date. The new app will also be extended to Elk Grove e-van riders.

During the transition period, passengers can continue booking trips by calling the SacRT GO reservation line at 916-321-BUSS (2877), Option 2, Option 2. We apologize in advance for any inconvenience during the brief transition period. Stay tuned for more

Respect the Ride. Respect the Driver



This month, SacRT is launching **"Respect the Ride – Respect the Driver,"** a new initiative aimed at raising awareness about the essential role our bus operators play and the importance of treating them with dignity and respect.

Our operators do more than drive—they are parents, neighbors, mentors, and friends who work tirelessly to ensure thousands of riders reach their destinations safely each day. A respectful and safe environment benefits everyone on board.

Why This Matters

Bus operators face daily challenges, from navigating traffic to assisting riders with various needs. Unfortunately, conflicts over fare payment or other disruptive behavior can sometimes escalate into assaults on our frontline staff—which impacts not just the driver, but every rider on board.

SacRT's Commitment to Safety

To help protect our bus operators and passengers, SacRT has implemented several safety measures, including:

- Protective shields installed on many buses
- Enhanced conflict resolution training for operators
- Increased security presence on board and at key locations
- Automated fare announcements to reduce direct enforcement
- Live-feed security cameras for real-time incident monitoring

Together, we can create a safer and more positive transit experience. Learn more at sacrt.com/RespectTheRide.

Help Shape the Future of SacRT's Transit Service



Shaping the Future of Transit

SacRT, in collaboration with our member agencies, is launching a Comprehensive Operational Analysis (COA) to evaluate and improve transit service across the region. This year-long effort will update SacRT's Short-Range Transit Plan and Long-Range Transit Plan—the first update to our long-term vision in over 15 years!

The COA will lay the groundwork for future transit service, pending funding availability. Community and stakeholder engagement will be key, with upcoming opportunities to provide input. To join our mailing list, please email coa@sacrt.com. Stay tuned for the outreach schedule which will be available at sacrt.com/COA.

Help Clean the Air on Earth Day



To celebrate Earth Day, SacRT is offering free rides on fixed-route bus and light rail with a free ride flyer on Tuesday, April 22, 2025. To ride free, visit sacrt.com/freerideflyer, then print or screenshot the Earth Day free ride flyer.

Earth Day is a reminder and opportunity for all of us to do our part to keep the Earth clean. At SacRT, our light rail vehicles minimize air pollution since they are 100% powered by electricity and most of our buses use compressed natural gas (CNG), which produces fewer pollutants than gasoline powered vehicles. On Earth Day, help clear the air by trying

an alternative form of transportation. Learn more at sacrt.com/earthday.

Ride SacRT for Free to Local Events in April

SacRT has partnered with several organizations in the region to offer free rides to several events this month. To ride for free, visit sacrt.com/freerideflyer and print or screenshot the flyer for the event you plan to attend. You must present the flyer to the bus operator upon boarding or have ready to show the fare inspector when riding light rail.

American River Parkway Foundation Spring Clean-Up

On Saturday, April 12, 2025, the American River Parkway Foundation is inviting the community to take part in the 2025 Spring Clean-up. The event will take place from 9 a.m. to noon at various locations.

ECOS Sacramento Earth Day

The Environmental Council of Sacramento (ECOS) is celebrating Sacramento Earth Day on Sunday, April 27, 2025. The family-friendly event will be from 11 a.m. – 4 p.m. at Southside Park.

Follow SacRT!



Sacramento Regional Transit District | 1102 Q Street | Sacramento, CA 95812 US

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Monthly RTPS Social Worker Data Report

Disclaimer: The information in this report reflects data from the month of February & March.

-Outreach Locations & Number of People Experiencing Homelessness (PEHs) contacted:

RTPS Units & SW Rose conducted outreach +in the following locations:

Blue Line –

Sac City LRS & ROW

4th Ave LRS & ROW

Roseville Rd LRS & ROW

Florin LRS & ROW

Swanston LRS & ROW

Marconi LRS & ROW

Meadowview LRS & ROW

Gold Line –

29th St LRS & ROW

39th St LRS & ROW

65th St LRS & ROW

Tiber LRS & ROW

Starfire LRS & ROW

Power Inn LRS & ROW

Bus Stops/Shelters –

Power Inn Rd/Calvine – 2 bus stops

Morse Ave/Cottage Way – 2 bus stops

Bradshaw Rd/Lincoln Village – 2 bus stops

Bus Stop #2801, #3027

RT Properties –

Gilman Way/Cornellia – Clear

Watt Ave/Poplar- Clear

26th Ave Xing/Substation

Brighton Bridge

CRC Bridge

Winters Bridge

- SW Rose contacted approximately **105 persons** experiencing homelessness while conducting outreach. SW Rose provided track safety education, written material on social services including housing/basic needs and complimentary fare (when appropriate).



Monthly RTPS Social Worker Data Report

-Number of critical infrastructure/safety risk encampments removed & location:

In this month, **nine** encampments were removed from critical infrastructure during scheduled cleanups with Forensiclean.

-Number of transit passes given out during outreach & engagement:

An estimated total of 1,112 single fare passes were handed out while conducting outreach & engagement, fulfilling requests from non-profit organization partnerships, office hours at Sac RT's customer service center & Friendship Park and assisting current clients on caseload.

-Additional info:

On February 5th, 2025 Officer Hasewaga & Social Worker Rose attended Sac State's Career Fair for Bachelor Social Work (BSWs) Interns. During the Career Fair, Ofc. Hasewaga and SW Rose promoted Sac RT's new position for BSWs including job description, partnership with community based-organizations, and the role to work for Sac RT and unhoused persons.





Monthly RTPS Social Worker Data Report

On February 6th, 2025 Officer Pangelinan & SW Rose attended a meeting focused on Critical Infrastructure in the unincorporated area of Sacramento County where several entities meet to discuss the impact of unhoused persons. SW Rose provided information on outreach, collaboration with RTPS, education of Sac RT critical infrastructures areas including the tracks & access roads, and how large encampments have impacted these areas.

On February 7th, 2025, Social Worker Rose established a new partnership with Joan Viteri Memorial Clinic. The clinic was founded in memory of Joan Viteri, a resident of the Oak Park neighborhood in Sacramento who died as a result of a treatable abscess. Fearing judgement from the medical community because of the stigma tied to intravenous drug use, she was unable to obtain the medical care she needed. Together with Harm Reduction Services and the Gender Health Center, JVMC strives to prevent such tragic and unnecessary deaths among stigmatized populations in the Oak Park community. Equipped with specific resources to treat individuals who use intravenous drugs, individuals who work in the sex trade, and members of the LGBTQ community, JVMC treats all patients with dignity and respect. SW Rose will utilize this new partnership to promote health care amongst the clientele she serves on a daily basis.

Social Worker Rose established a new partnership with Sacramento Regional Conservation Corps to better serve unhoused young adults looking to develop job skills and work experience. The Sacramento Regional Conservation Corps (SRCC) is a non-profit organization that provides an opportunity for 18-26 year-old young adults to acquire educational achievement and paid work experience. The SRCC improves communities in the Sacramento region by engaging young adults in a values-based approach to defining success. SRCC provides opportunity for young people to realize their potential in their educational career and life through community building, technical skills training, and job placement services. SRCC creates highly qualified employees that contribute to the community and a sustainable future.

On February 28th, 2025, Social Worker Rose attended the ACCESS California's Annual Statewide Conference to learn about a unique analysis for impacted communities and stakeholders, which included presenters with subject matter knowledge of systems from perspectives of counties, providers, and individuals with lived expertise with behavioral health intersections.